

Inbound **Text**

Customers are probably texting your business number and you don't even know it!

An inbound text to your business number offers a competitive edge. Texting is a convenient way for your clients to contact your business. Every phone includes a messaging app and convenience always wins when it comes to communicating.

The perk...both parties don't need to be available at the same time, unlike with phone or live chat.



Did you **KNOW?**

- **9 out of 10 users** would like to connect with businesses through text
- Only **48%** of businesses are equipped to connect with customers through a message

No need to wait. Our agents are ready and waiting **24.7.365** to respond to your text messages. And the best part? It doesn't require a fundamental change to your business.

We give you shared access to your business line text messages allowing you to read and respond to your messages at any time, or we can do it for you!

Learn More!